

Duration: 12 months Learning Hours: 286

An SCWO Apprenticeship is an excellent entry-level role in logistics, helping you develop skills and knowledge quickly

Suitable roles

Warehouse Operative
Warehouse Assistant
Stores Person
Picker
Forklift Truck Operator
Warehouse Worker

Benefits

Career Progression
Increased Earning Potential
Industry Recognised Course
Job Security
Flexible learning

Progression

Axia

Solutions

Team Leader
Warehouse Supervisor
Supply Chain Practitioner
Logistics Coordinator
Quality Control Operative
Maintenance Technician

Supply Chain Warehouse Operative apprentices reduce costs, increase efficiency and improve overall customer service

WHAT TO EXPECT

You will have a dedicated Axia trainer who will deliver learning sessions through a mixture of face to face and remote delivery.

Below is an outline of the core content for the course.

Induction

Programme, Policies, Safeguarding

Environmental Management

Maintaining High Environmental Standards; Effective Waste Management; Minimising Environmental Impact



Building Relationships

Customer Relationships; Communication Skills; Cultural Factors; Organisational Policies & Values



Warehousing Systems & Processes

Packaging Processes; Stock Management Systems; Moving & Receiving Stock; Understanding Paperwork





Legislation and Rule of Law

Relevant Legislation & Impact; Supply Chain Industry Governance; Rule of Law; Following Legal Guidelines; Consequences of Failure to Adhere;



Safe Use of Equipment, Vehicles & Machinery

Operating Requirements of Manual Handling Equipment; Safe Driving of Vehicles in Warehouse; Appropriate Legislation



Dealing with Customers

Customers Range of Needs; Types of Customer; Repeat, Returning & New Customers

Awareness of Industry

Structure of Industry & Organisation; Dealing with Change; Roles available in the sector



Awareness of Role

Knowledge of Own Role; Position in Organisation; Impact on Health; Maintaining Fitness for Role; Career Aspirations



Awareness of Organisation

Vision, Brand & Objectives; SWOT; Reputation; Impact of Own Performance; Feedback Mechanisms; Identifying Learning Needs



Achievement



Practical Observation



Knowledge & Behaviours Test



End Point Assessment